

Inside this issue:

Fund Updates

Your need to know updates from the Pensions and Investments Team

Administration - [page 2](#)

Investments - [page 4](#)

Governance - [page 4](#)

Considering academy conversion? Or joining a Multi-Academy Trust?

Pension considerations you cannot afford to ignore

- [page 5](#)

Scheme news

Regulation changes and news impacting the LGPS including:

McCloud delayed - [page 7](#)

Exit payments update - [page 7](#)

Explained

Processing Additional Pension Contributions (APCs) - [page 9](#)

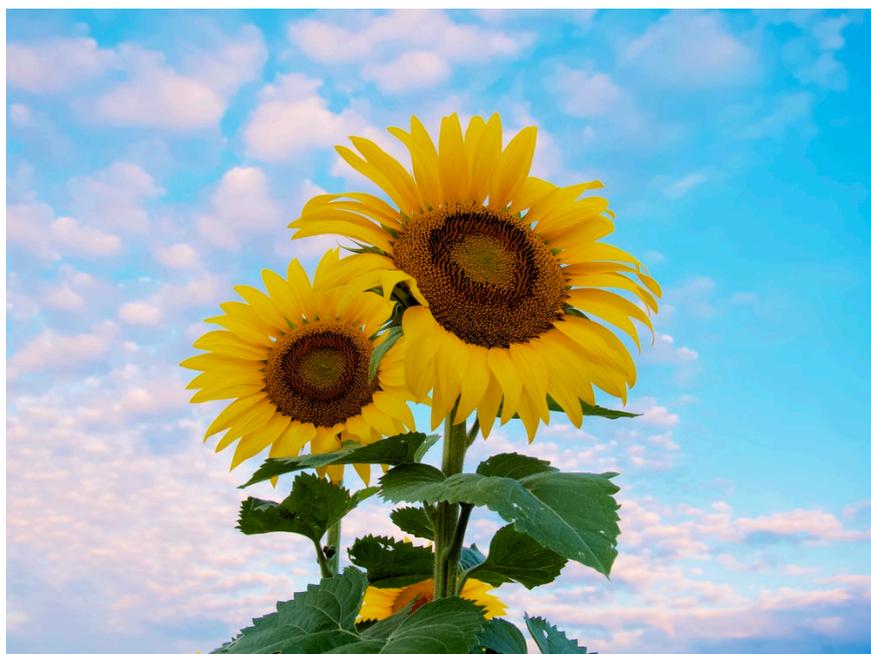
Contact details

All our contact details

- [page 12](#)

Quick Fact!

On 31 March 2022, the LGPS had 6.2 million members!



Welcome to In-Form

Welcome to another issue of In-Form, our quarterly employer's newsletter! It's a busy time for many as schools prepare to break up for the summer and many organisations are finalising year-end projects. There have also been many national changes affecting requirements for public services. If you're a school or a local authority, you may have noted the government's white paper setting out the intention for all schools to convert to academies by 2030. On page 5-6 we set out the important pension considerations for academy conversions as well as changing, joining or setting up a Multi-Academy Trust. If you're a local authority, you should pass this information along to all schools. You will also find our usual features such as Fund Updates on page 2 which provides you with the need to know from the Pensions and Investment's Team, and Scheme updates on page 7 informing you of the national changes you need to be aware of. If you are looking to improve your LGPS employer knowledge, don't forget to read our bitesize training on page 9 which covers Additional Pension Contributions (APCs).

We hope you find this information useful! We always welcome your feedback in improving In-Form, if you have any comments, please email them to: pension.feedback@buckinghamshire.gov.uk

Administration

Year-end update

It's really important that we receive year-end data promptly so that we can update members' records and issue annual benefit statements by the statutory deadline of 31 August. I am pleased to confirm that we have now received and processed the vast majority of year-end data and 84% of employers have no outstanding queries. Thank you to those of you who submitted data on time and responded promptly to queries. Your support has meant we have been able to supply the Fund actuary with good quality data for the triennial Fund valuation exercise.



Action: If you still has unresolved queries, we urge you to ensure these are resolved as soon as possible. We won't be able to issue annual benefit statements to members with outstanding queries and we will need to direct them to you for an explanation. If you require any help or support, please contact your Employer Liaison Officer.

Reminder to implement year-end changes

In our last [issue of In-Form](#) we set out the changes you needed to implement from 1 April 2022. These changes should be expected and are released every year. However, it has come to our attention that some employers have not made the required changes.

Action: Please review the updates to ensure you have taken appropriate action. In particular, please check you are using our most up to date forms and spreadsheets, which are available on our [website](#), and that you are paying the correct amount of [employer contributions](#) as some employer rates/deficit payments changed on 1 April 2022.

McCloud data collection 2021/2022

Due to [the McCloud judgment](#), we have been approaching employers individually to collect data for the period 1 April 2014 to 31 March 2021. In order to gather data for the period 1 April 2021 to 31 March 2022, we requested that you complete the monthly notification spreadsheet to make us aware of hours and service breaks by the 19th of each month following the change. This was the procedure for both i-Connect and non-i-Connect employers for 2021/2022. I can confirm that you no longer need to do this going forward.

Action: If you were not following the above procedure, or you have outstanding data in respect of McCloud and you have not made an arrangement with your ELO to supply this, please [contact us](#) as soon as possible.

Changes to 3 in 10 procedure

On 13 June we emailed you to confirm a change in procedure regarding requests for 3 in 10 final pay calculations. 3 in 10 calculations are used to protect member's final salary pension benefits when there is a qualifying pay drop within 10 years of leaving. In previous years, we have looked into pay history supplied by you at year-end and where we have found evidence of a pay drop when a member leaves the scheme or retires, we have requested the 3 in 10 from you. However, going forward, we will now be writing

to members advising them to contact us if they believe they may qualify for a 3 in 10. We will no longer investigate a 3 in 10 unless a member specifically asks us to do so. This procedure will take some time to implement as we need to write to members in advance of their retirement to advise them of the regulation and ask them to contact us if they qualify. We appreciate your cooperation and patience in this process. If you have any further questions, please contact us. 3 in 10s will be covered in the upcoming 'Final pay' webinar on 20 July. For more information about final pay calculations, please see the [Roles and Responsibilities document](#).

i-Connect document upload facility

On 1 July, we issued you with an email regarding a change in procedure when providing us with documents for individual scheme members. From 31 July, if you are an i-Connect user, you should provide all such documents to us via i-Connect rather than by email. We issued the 'i-Connect document upload guide' which explains the process for submission. We will no longer accept documents for individual scheme members sent to us by email after the deadline.

Action: Read through [the guide](#) and implement the required changes by 31 July. If you need any help or training, please contact your [Employer Liaison Officer \(ELO\)](#).

Next free employer webinar – Final Pay

The next [employer webinar](#) is taking place from 3-4pm on 20 July. In this webinar we will cover the difference between final pay and Cumulative Pensionable Pay (CPP), go through final pay calculation examples and cover final pay protection (e.g. 3 in 10 calculation).

Action: For more information and to book your place, complete the [self-registration form](#). You will then receive instructions to join the webinar. This event is aimed at employers and is not suitable for LGPS members.

Introduction to the LGPS member webinar

The next webinar for new LGPS members (your employees) is taking place on 1 August from 10-11am. If you wish to book your employees onto this webinar, please return the completed booking form to us by 25 July. The webinar

is suitable for any prospective, or new LGPS scheme members who are within 12 months of enrolling in the LGPS. The webinar recording will be available for those that book a space for up to 30 days after the event. If someone who wishes to attend live is not able to make it, please note that we do run these on a rolling three month basis. Dates for 2022/2023 can be found on the ['employer events and training webpage'](#) where you can also obtain a copy of the booking form.

Action: If you have any employees who wish to book onto the webinar, please ensure you forward the booking form to us by 25 July.

Valuations update

As you may be aware, Fund valuations are carried out every three years. The last valuation was carried out in 2019. The 2022 valuation will be used to set employer contribution rates for the period 1 April 2023 to 31 March 2026. Barnett Waddingham, the Fund actuary has published a briefing note entitled ['LGPS valuation – your questions answered'](#) which explains some of the key factors that may affect the valuation. We were able to send all Fund data to the actuary by the end of June deadline, marking a key milestone in the valuation project. If you are not familiar with the project timetable, please see page 2 in the previous issue of [In-Form](#).

LGA updated guides

The LGA have updated the HR and payroll guides for LGPS employers. Clean and tracked changes versions are available.

Action: Please read the updated guides and implement any required changes.

New/updated guides, forms & web pages

[Opt-In Form](#)

[Opt-Out Form](#)

[Notification of employee leaving](#)

[Brief guide to the LGPS](#)

[Employer's guide to IDRPs](#)

Action: Please replace any outdated versions or links held on your website.

If you have any questions about anything covered on this page, please [get in touch](#)

Investments

Pension Fund performance summary

Quarter 4 - 2021/2022	Quarter %	Annual %	3 year %
Fund (excl private equity)	-3.9	7.0	8.7
Benchmark	-2.4	7.7	8.8
Out/Under performance	-1.5	-0.7	-0.1
Market Value (£bn)	3,901		

Governance

The Pension Fund Committee met on 18 May and elected Cllr Tim Butcher as Chair. The next meeting is taking place on 7 July. The next Buckinghamshire Pension Board meeting will take place on 27 July

Agendas and minutes for both the Buckinghamshire Pension Board and the Pension Fund Committee are made available in the [democratic services section](#) of the Buckinghamshire Council website

Employer representative needed to join Buckinghamshire Pension Board

A vacancy has arisen for an employer representative to join the Buckinghamshire Pension Board. The role of the Pension Board is to assist us with governance and administration of the LGPS. Do you have a good understanding of the LGPS? Could you represent the interests of LGPS Fund employers and help to make Buckinghamshire Pension Fund better? If so, we would welcome your application.

Action - Consider applying to join the Buckinghamshire Pension Board as an employer representative. For a full description of the role please contact the Pensions Administration Manager, Claire Lewis-Smith at: claire.lewis-smith@buckinghamshire.gov.uk

Academy conversions, multi-academy trusts and the Local Government Pension Scheme

The government has published a [white paper](#) setting out plans for the remaining 12,000 (approx.) local authority schools to convert to academies by 2030. Local authorities will be able to establish their own Multi-Academy Trusts (MATs) and all academies will be expected to join a MAT. In this feature, we look at the LGPS implications for academy conversions, as well as the impact of joining, changing or setting up a MAT.

The role of the scheme employer

Academies are publicly funded independent schools set up under the [Academies Act 2010](#). When a local authority maintained school becomes an academy, the academy trust becomes the employer and will therefore take on duties which previously fell to the local authority including pensions. An academy trust may represent one school, known as a single academy trust, or it may represent many schools known as a Multi-Academy Trust (MAT). If the government's plans proceed, single academy trusts will be phased out as all schools will be expected to join a MAT.



As scheduled bodies, all non-teaching staff of academy trusts, will be automatically eligible for enrolment in the LGPS. Under the LGPS regulations, our role as the Administering Authority, is to manage the pension Fund, maintain member records, and calculate and pay benefits. The trust will take on the employer role and therefore have specific LGPS duties in addition to the auto-enrolment responsibilities required of all UK employers. These include, but are not limited to:

- providing us with accurate pension information
- processing ill-health cases
- dealing with IDRPs (Internal Dispute Resolution Procedure)
- meeting employer costs.

If you're considering academy conversion, or you are setting up a new MAT, it's important to understand what these responsibilities will entail. We have created the [Roles and Responsibilities document](#) to assist you in following the regulations and to inform you of the expected standard. Failure to meet these duties could result in charges levied under the [Pensions Administration Strategy](#).

Employer liabilities and contributions

All Scheme employers are responsible for meeting the cost of employee's pension benefits. When a maintained school converts to an academy, or joins a new MAT, the trust will take on these liabilities. The Fund actuary will need to assess the school's assets and liabilities to determine how much they should pay as a monthly contribution rate to cover these costs.

As all academy schools are pooled, all academies pay the same rate. Contribution rates can change when a school becomes an academy, or when an academy changes MAT and the rate can either go up or down. It is up to the individual school to ensure they are paying the correct amount over to the Fund. A deficit may also be payable in addition to the employer contribution rate to meet the cost of past liabilities already

built up in the scheme. More information about how deficits and employer contribution rates are assessed can be found in the [Funding Strategy Statement and related supplementary policies](#).

The actuary will require certain data from you as well as the date of transfer to assess your liabilities. You will be responsible for meeting the costs involved which include actuary fees, legal fees, and admin fees. Please contact the TUPE Liaison Officer using the contacts below for prospective costs and more detailed information about the process.

In addition to employer contributions and the costs associated with setting up a new employer, there are other costs which will fall to an LGPS employer which should be taken into account. Costs include those in relation to pension strain (redundancies), ill-health retirement, outsourcing/TUPE and exit costs. You will also be responsible for paying legal fees, actuary fees and admin fees for non-standard work.

Communicating to staff

Staff who are already paying into the LGPS on the date of transfer will not be impacted by the academy conversion. They will continue paying into the same pension account as they did before the transfer. However, you will need to re-enroll all staff eligible for LGPS membership that have previously opted out from the date of transfer under [auto-enrolment regulations](#). You will need to communicate this to your staff. They can choose to opt out again after re-enrollment if they wish to.

Outsourcing contracts

Academies that outsource a contract will need to ensure the contractor is either able to offer the same public sector pension scheme or a broadly comparable pension scheme, certified by the Government Actuary Department (GAD). It is your responsibility to make any new or prospective contractor fully aware of this. We must be notified of any letting of contracts at the start of the procurement exercise, as there are important pension implications to consider and costs associated with the process, which you will be liable to meet.

Your payroll provider

You may have previously used the local authority to perform your payroll function and supply pensions information to us. However, you may now be either changing payroll provider or considering other options. Please let us know as soon as possible if you are changing your payroll provider. You should consider that we issue charges to employers who do not submit data to us via i-Connect, and also where data is not received on time. You will be liable for these charges if you choose a payroll provider that cannot meet the required standard. Please read our information leaflet '[outsourcing your payroll](#)' which explains the key pension considerations you need to make when selecting a payroll provider.

Academy conversion process summary

- Start by contacting us at the earliest opportunity
- Complete our data template and provide us with information about the conversion
- The actuary will issue you with a report detailing your assets, liabilities and contributions payable
- We will finalise the process by giving you our payment information, updating your employee records and onboarding your payroll provider to i-Connect
- Finally, you will be asked if you require an FRS102 report at the end of the Academic year for audit purposes.

If you are considering academy conversion, or are joining or setting up a new MAT, please contact the TUPE Liaison officer, Marie Dunbar at your earliest convenience:

marie.dunbar@buckinghamshire.gov.uk

Scheme Updates

Scheme changes and news from the wider sector

The Local Government Pension Committee (LGPC) issue monthly bulletins and occasional circulars, updating administering authorities on scheme changes. They also have several subgroups that meet regularly to discuss specific aspects of LGPS scheme administration. This section is a summary of the key updates of the latest information for the quarter which may be of interest to employers. If you want to read the full bulletins, which contain more detail and additional information, you can follow the links below. The LGPC website also contains an archive of all publications.

Bulletins this quarter	Minutes of meetings this quarter
223 April	LGPC minutes – 6 June
224 May (Scotland only)	LGPS Technical group – 17 June
225 May	
226 June	

McCloud consultation response delayed

A response to the [consultation released in 2020](#) and draft regulations in respect of McCloud was expected this coming summer, however, it is now expected to be delayed until Autumn. Changes to the regulations must be implemented by 1 October 2023. Once the final regulations are known, we will be able to begin checking employer data submissions to ensure it is sufficient to perform the necessary calculations. We will update you as soon as a response is received.

Academies White Paper

A government [white paper](#) has been released laying out plans for all remaining local authority schools to convert to academies by 2030, for all schools to join a MAT of at least 10 academies and for councils to establish their own Multi Academy Trusts (MATs).

Action: An academy conversion could have cost implications. If you are converting to academy status, are a multi-academy trust taking on a new academy, or you are a school joining a multi-academy trust, you should inform us as soon as possible. Please read this month's special feature on [page 5](#) which provides further information about the process.

Exit payments update

On 12 May 2022, the government published the [statutory guidance](#) on special severance payments. [Best Value authorities](#) in England must have regard to this guidance when making Special Severance Payments. The guidance confirms that:

- strain cost related to the early payment of LGPS benefits does not constitute a Special Severance Payment
- strain cost of awarding additional pension under regulation 31 of the LGPS Regulations 2013 *may* constitute a Special Severance Payment, depending on the terms of the individual's contract.

We are expecting the government to release further information regarding the treatment of exit payments and the LGPS in the future. We will update you when we receive further information.

GAD publishes 2016 cost valuation report

You may recall from previous communications that the cost cap valuation was paused due to McCloud. On 29 June, the Government Actuary Department (GAD) published a [cost cap valuation report](#) for the LGPS indicating that no changes to benefits or member contributions are required at present. However, the outcome of a legal challenge regarding the inclusion of McCloud costs is still to be announced. Barnett Waddingham, the Fund actuary, have confirmed

that the publication of the report will not affect the approach to the 2022 valuation, and have confirmed that the results of 2016 cost cap valuation will not affect employer contribution rates. Any changes that would be required, should the legal challenge be successful, would likely be reflected at the 2025 valuation.



Employer role training

There are still spaces on the LGA's LGPS employer role training in July and September. Details, including dates, cost and booking information can be found on the [LGA events page](#).



Scheme annual report published

On 13 June 2022, SAB (Scheme Advisory Board) published the [LGPS annual report 2021](#). The report provides a single source of information about the status of the LGPS, collating information supplied by the 86 LGPS Funds as at 31 March 2021. Along with an increase in membership, the report highlighted the impact COVID-19 had on life expectancy with a reduction of 0.9 years for males and 0.5 years for females.

Changes to transfer regulations

From 1 June 2022, new regulations were introduced requiring members with an Additional Voluntary Contributions (AVC) fund to take advice from [Pension Wise](#), or to opt out of receiving the advice before their AVC fund can be released. These regulations apply to receiving payment of AVCs with LGPS pension benefits and in some cases AVC transfers to another Fund.

TPO upholds ill-health complaint

The LGA have highlighted a complaint recently upheld by The Pensions Ombudsmen (TPO) in regard to how an ill-health retirement was processed by an employer. In 2016, an LGPS employer terminated a member's employment on the grounds of ill-health. Despite the Independently Registered Medical Practitioner (IRMP) certifying that the member *did* meet the conditions for ill-health retirement, the employer decided not to award ill-health due to 'financial reasons'. The member appealed the decision via the Independent Dispute Resolution Procedure (IDRP). The Council acted as the stage two adjudicator but did not uphold the member's complaint. The member therefore took the complaint to TPO. TPO found in favour of the member determining that both the employer and the Council had failed to assess the member's application fairly. The employer was ordered to re-examine the case and to pay £1,000 in compensation to the member for wasted time and distress. The Council was also ordered to pay £500 to the member for failing to consider the stage 2 appeal correctly. The full case, as well as other recent outcomes are available on [the TPO website](#).

TPO Early Resolution Service

A member has the right to appeal any decision about their pension benefits via the IDRP. If they remain dissatisfied after appealing, they can seek remedy with TPO. TPO will decide whether or not the complaint requires a formal approach and should be dealt with by a TPO adjudicator, or if it could be resolved more informally via the Early Resolution Service. TPO have [released a factsheet](#) about the ERS which can be distributed to members who are considering taking their complaint to TPO.

Bitesize training: Additional Pension Contributions (APCs)

What is an APC?

If an LGPS member wants to increase their pension at retirement, they can do so by either paying Additional Voluntary Contributions (AVC) or an Additional Pension Contribution (APC). With an AVC, the member builds up a separate pot of money held outside of the LGPS which can then be used to top up LGPS pension benefits at retirement. An APC buys a set amount of additional pension that is added directly to the member's account.



APCs are set out under [regulation 16 \(LGPS 2013\)](#). There are two types of APCs, an APC for extra pension and an APC for lost pension. A lost pension APC is used to make up for a loss of pension that resulted from a period of absence from work. A member can apply for a lost pension APC whether they are in the main or the 50/50 section. Only members in the main section can purchase an APC for extra pension. An APC can be paid as a one off lump sum, or payments can be spread over any period between 1 year and the member's Normal Pension Age. If the member is within 1 year of their Normal Pension Age, they can only pay an APC as a lump sum. All contributions deducted from salary to pay for an APC will benefit from tax relief.

How much does an APC for extra pension cost?

The cost of purchasing an extra pension APC is usually met by the member. An employer can choose to contribute, subject to their discretionary policy. APC contracts are to purchase annual pension; this is the amount the member would receive each year in retirement. The member can purchase a maximum of £7,352, as at 1 April 2022, of extra annual pension. The cost of purchasing extra annual pension is calculated based on factors set by the Government Actuary's Department (GAD) and are different for each member depending on age, the amount they purchase, and the period they want to spread payments over.

For example, an extra £500 of annual pension paid monthly over a year will cost a member born on 31 March 1965, £612.30 per month, but would cost a member born on 31 March 2004 £256 per month.

Members can get a quote and apply for APCs via the [national LGPS member website](#). Once they enter all the relevant information, an APC contract will be produced. If the member is happy with the terms of the contract, they will be able to download it.

Processing an APC for extra pension

If you receive a signed application for an extra pension APC, you should send this directly to us to approve before you take any further action. This is because if the member retires due to ill-health (tier 1 or 2) while paying towards the APC, the APC will be deemed as 'paid' (regulation 16(14)). We will ask the member to complete a medical disclaimer. We can refuse an APC application if the member does not appear to be in 'reasonably good health' (regulation 16(10)).

Once the APC for extra pension is approved, we will notify the member and send you a copy of the contract if payments are to be deducted from salary. When you receive the contract, you should check there will be enough salary left to meet tax and national insurance deductions after the APC deduction. You must then confirm to us the date you will commence deductions. You should not delay actioning an APC contract. Salary deductions should begin at the next available pay period.

APCs for lost pension

If the member has an authorised absence from work which results in a loss of pension, they can choose to buy back the lost pension by paying towards a lost pension APC. Pension is lost if the member's pay is reduced, and an Assumed Pensionable Pay (APP) would not apply for example in the case of sickness or certain types of relevant child-related leave (See [In-Form issue 1](#)). Periods of absence where an APP would not apply, and the member could buy back lost pension could include:

- annual leave purchase
- sabbatical
- jury service
- unpaid extra maternity, adoption or shared parental leave
- any other period of authorised or unauthorised leave



The member must apply for a lost pension APC within 30 days of the last day of absence. If the member applies within this time frame, the employer contributes 2/3rd of the cost. You can choose to extend the 30 day time limit should if your discretionary policy allows this. The employer's regular contribution amount will be detailed on the contract. The only occasion where an employer would not contribute towards the APC is for a period of unauthorised leave, such as strike/industrial action. On these occasions, the member must meet the full cost.

Information you must supply to the member.

You must supply the member with the 'lost pensionable pay' before they can apply. The lost pensionable pay is the amount of pay they would have received and paid contributions on had they worked their usual hours during the absence period. You must also supply the member with the last day of the absence period. If the member is buying back pension lost from the purchase of additional annual leave, they should not use the dates of the actual leave. The period of purchase should be considered as being taken at the start of the member's annual leave year. For example, if the member purchases 5 days annual leave and their leave year starts on 1 April, the period of absence is 1 to 5 April. It's really important that you ensure the member completes the correct end period. This is because it can affect the cost of the APC as the factors used in the calculation are age dependent.

Processing an APC for lost pension

Unlike APC contracts for extra pension, APC contracts for lost pension should be sent directly to you. Before you approve the contract, you should check:

- the 'lost' pensionable pay
- the last day of the absence period
- that the member is applying within 30 days of that date
- and that the member will still be able to pay tax and national insurance following the relevant deductions.

Once you agree the lost APC, you should supply us with a copy of the contract and confirm the date you will commence making deductions. If the member is over the 30 day time limit, you must confirm that you have approved the application.

Absences from work and APCs

If a member is absent from work for any period in time, you should continue deducting contributions as usual unless the member provides you with notice to terminate the contract or they go to nil pay. If the member is off from work due to sickness or injury, and goes to nil pay, any extra or lost APC contract the member is paying is deemed to have been paid in full and added is to the member's pension account.



If the member goes to nil pay due to a period of authorised absence such as relevant child related leave, any pre-existing APC contracts remain payable. When the member returns to work, you should recommence deductions. If they do not wish to do so, they will receive the amount the amount of annual pension purchased to date will be added to their account.

For reserve forces leave any pre-existing APC contracts should continue to be paid. You should provide the member with the relevant details to pass to the Ministry of Defence so that they can deduct contributions from the member's pay. For periods of absence due to trade dispute or unauthorised leave, APC contracts should continue in full when the member returns to work.

Discretions and APCs

There are certain discretions related to APCs which you should include in your organisation's discretionary policy. These include whether to split the cost of an APC contract for extra pension or whether to extend the 30 day time limit on lost pension APC applications. You should review the discretions technical guide and list of discretions available in the [employer's section of the LGPC website](#).

Ending an APC contract

An APC contract ends when:

- The contract is fulfilled
- The member provides one month's written notice to terminate the contract
- The member dies, leaves their employment or flexibly retires

An APC contract for extra pension will also terminate if the member elects to join the 50/50 section. If the member is paying a lost pension APC when they move to the 50/50 section, the APC contract should continue.

When an APC contract ends before the full term of the contract has been fulfilled, the pension added to the account will be proportioned according to what they have paid for. If a member opts out or leaves the scheme before they meet the two year vesting period, they have the right to receive a refund of any contributions they have paid in respect of any APC contract.

More information can be found in the [Roles and Responsibilities document](#). If you have any further questions about any of the information covered in this guide, please contact us.

Contacts

Full list of contacts for all services

Employer Liaison Team contacts

Your Employer Liaison Officer (ELO) is there to answer your questions, provide training support and guidance. ELOs operate an alphabetical split between employers. You can find your ELO contact in the list below.

Employer	Employer Liaison Officer (ELO)
A-BI & MKC	Karen Hemming 01296 382371 karen.hemming@buckinghamshire.gov.uk
Bm-Ch & Buckinghamshire Council	Post currently vacant , please contact employers@buckinghamshire.gov.uk
Ci-He & Buckinghamshire Council	Megan Spurrier 01296 382719 megan.spurrier@buckinghamshire.gov.uk
Hf-Ne & MKC	Georgia Keen 01296 382719 georgia.keen@buckinghamshire.gov.uk
Nf-Si & TVP	Jan Bennion 01296 382242 jan.bennion@buckinghamshire.gov.uk
Sj-Z & TVP	Teresa Webb 01296 382382 teresa.webb@buckinghamshire.gov.uk

Other contacts

Senior Employer Liaison Officer: Hannah Fall hannah.fall@buckinghamshire.gov.uk
(currently on maternity leave – please contact your ELO with any queries)

TUPE Liaison Officer: Marie Dunbar marie.dunbar@buckinghamshire.gov.uk
 Employers General Inbox employers@buckinghamshire.gov.uk
 LGPS Monthly Returns Inbox LGPSreturns@buckinghamshire.gov.uk
 Annual Returns/SUP52 lgsystems@buckinghamshire.gov.uk
 Pensions Finance pensionfinance@buckinghamshire.gov.uk

If you are responding to an administration query you should send these to our main pensions inbox pensions@buckinghamshire.gov.uk

Member contacts

Please refer members to our contact details below:

Member helpline number 01296 383755
 Member email pensions@buckinghamshire.gov.uk
 Member self-service portal <https://ms.buckinghamshire.gov.uk>
 Member technical support for 'My pension online' mypensiononline@buckinghamshire.gov.uk

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